

### **Corporate presentation 2015**

General facts, key figures, values, CSR and what we can do for our customers.



# **General Facts**

- global supplier of transport and logistics services

#### A strong global network

- Approximately 23,000 employees worldwide
- Own operations in more than 70 countries
- More than 400 branch offices, terminals and warehouse facilities
- International network of agents in countries where DSV is not present

#### **One company – three divisions**

- Air & Sea global network
- Road complete road-freight network in Europe
- Solutions contract logistics services

#### A strong logistics partner

- Top 5 global freight forwarder
- Annual revenue 6.5 billion EUR
- Headquartered in Denmark and listed on Nasdaq OMX Copenhagen
- More information on DSV.com



# The Divisions – facts and figures



### **Milestones – creation of a global network**



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# A fragmented industry

- global top 20 freight forwarders based on 2014 revenue (billion USD)

DHL Logistics (DE)	1				37.5
Kuehne + Nagel (CH)	2				23.4
DB Schenker (DE)	3			19.0	
C. H. Robinson (US)	4		12.0		
CEVA Logistics (NL) Panalpina (CH)	5 6 7	8.7 7.9 7.3			<ul> <li>The market is fragmented and DSV's market share is ~ 2%</li> <li>It is estimated that the top 20 companies</li> </ul>
Dachser (DE)	8	7.1			control ~40-45% of the total freight
Expeditors (US)	9	6.6			forwarding market
SNCF Geodis (FR)	10	5.9			
J. B. Hunt (US)	1	5.8			
UPS (US)	12	5.8			
Sinotrans (CN)	13	5.7			
Gefco (FR)	14	5.5			
Toll (AU)	15	4.6			
Bolloré (FR)	16	4.3			
Agility Logistics (KW)	17	4.2			
Uti Worldwide (US)	18	4.2			
Yusen Logistics (JP)	19	4.1			
Rhenus (DE)	20	4.1			

Source Journal of Commerce, 15 April 2015, Transport Intelligence

# **Financial highlights**



Revenue in million EUR



Gross profit in million EUR



#### Operational profit in million EUR



### **DSV Air & Sea services**

# DSV Air & Sea is a premier air- and sea freight service provider offering exemplary services, which makes us the preferred service partner for some of the most selective international trading companies and retailers.

#### Fast and flexible air freight

- · Daily departures to all major airports in the world
- Both fixed schedules and creative routing to suit any situation
- · Consolidation at own facilities reduce handling and costs
- · Full compliance with all transport standards and regulations

#### Special air freight services

- Full and part charter
- Express services
- On-board courier
- Hazardous air cargo

#### Efficient global sea freight

- Full container loads door-to-door or port-to-port
- Expert handling of special equipment such as dry, temperature-controlled, refrigerated, flat rack and open top containers
- Global network ensures space on the best routes at low cost

#### Special sea freight services

- · Non-containerized loads / special equipment
- Break bulk cargo
- Buyer's consolidation cargo consolidates cargo from multiple suppliers
- Hanging garments

#### **Complete customs clearance and full compliance**

- We handle the complete administration process concerning customs clearance and documentation for all types of international shipments
- We organize transports under full compliance with international, regional and local regulation

#### Value added to your supply chain

- Transport consultations with our logistics experts finds most efficient routes and services to optimise your specific supply chain
- Comprehensive e-services enhance visibility and transparency of shipments with booking and tracking systems, EDI, e-billing, barcoding and reporting of KPI's
- DSV insurance at competitive rates. We insure with full cover from pick-up to delivery, even for shipments transported by other freight forwarders
- Pick-and-pack, storage, door-to-door and domestic distribution. With our sister organisations, DSV Road and DSV Solutions, we can improve your entire supply chain

#### **Project transport**

- · Shipment of outsized goods across the entire globe
- Risk assessment and project reporting from planning to the after action report
- · Safe transport with expert employees present worldwide



# **DSV Road services – efficient and flexible**

# Top 3 road freight forwarder in Europe that provides all kinds of road transport services in a fast, efficient, flexible and environmentally friendly manner – creating good connections to the rest of the world

#### Groupage

- Domestic and cross border within 24-48 hours
- Fixed routes, high frequency
- Short transit time

#### **Part loads**

- Pick-up and delivery by same truck
- Short transit time
- Large network ensures high flexibility

#### **Full loads**

- Covers even the most remote parts of Europe
- · Own warehouses and freight forwarding in most countries
- · Large network ensures return loads environmentally sound

#### **Special transport services**

- Temperature-controlled transport
- Hazardous cargo
- Project transport (outsized cargo)
- Hanging garments
- Multi modal transport (rail + short-sea)

#### **DSV Daily Pallet**

- Daily pick-up and departure with on-time delivery of palletised groupage shipments between 35 and 3,500 kg to and from anywhere in Europe.
- Operates across the existing network connecting 32 European countries on a daily basis

#### Economies of scale and efficient solutions

- Leading European logistics provider with over 17,000 trucks on the road every day and 9,000 employees with knowledge of all European markets.
- Each local DSV Road office creates the most efficient logistics solutions in its own market, and common systems facilitate cross-border invoicing, reporting and statistics
- Global Accounts professionals responsible for the overall logistics solutions for key accounts
- Online booking and status 24/7 with DSV e-services

#### Focus on risk management

- · Full cover insurance of all shipments from pick-up to delivery
- · Priced according to shipment value, destination and mode of transport
- Shorter claims handling procedures typically less than one week

#### **Eco-friendly transport services**

- Our efficient network cuts down on empty or partial transport, saving energy
- We measure and report emissions



# **DSV Solutions services**

# DSV Solutions creates competitive advantages by developing, optimising and executing efficient supply chain solutions

#### Warehousing

- · Managing, inspecting and unloading inbound goods
- Storage services include complete inventory management and storage off all types of goods
- Consolidating, picking and handling peaks are just some of the outbound services we offer

#### Value added to the supply chain

- Besides our core services, we offer a wide variety of value added services, including kitting and assembly, testing, packaging and repackaging, configuring and customisation, labelling, repairs and quality inspection.
- DSV cargo insurance offers security from unforeseen costs at a competitive price

#### **Freight management**

 Our services include network optimisation, selection of carrier, return logistics, cross-docking, management reporting carbon footprint and CO2 reduction.
 We will find the most suitable solution in terms of lead time, quality and cost

#### **Industry sectors**

Through substantial investments in warehouse and freight management systems we have developed industry-specific solutions for five key industry sectors

- Consumer products
- Industrial
- Healthcare
- Hi-tech
- Automotive

#### **E-commerce**

In response to the growing e-commerce we offer a concept tailored to businesses in this segment.



# **Geographic Exposure by Revenue (2014)**



\*Nordics include: Denmark, Sweden, Norway and Finland \*\* Southern Europe include: France, Spain, Portugal, Italy and Greece

### Vision

# "

We want to be a leading global supplier, fulfilling the customer needs for transport and logistics services, targeting extensive growth and being among the most profitable in our industry. This way we are able to set the pace and direction of our own development while being an attractive business partner.

"



### **DSV's five strategic focus areas**



DSV

# **DSV Corporate Social Responsibility**

DSV is aware of and acknowledges its social responsibility as one of the world's largest transport and logistics providers.

We find it natural to take good care of our employees and the environment and to ensure that our work is based on an ethical business model. That is the reason why we have joined United Nations Global Compact initiative.



#### Global Compact is based on ten universally accepted principles relating to:

- Human Rights
- Labour Standards
- The Environment
- Anti-corruption

#### We are on a journey



# **Corporate Social Responsibility**

- brief status on selected targets at the end of 2014



**Goal:** We need to improve energy efficiency by 15 % per transport mode from 2010-2015



**Goal:** The Road Division (including its suppliers) must use Euro 5 engine vehicles or better for at least 60 % of all road transports by 2014





**Goal:** All employees at management level must have completed training in the DSV Code of Conduct by the end of 2014



**Goal:** The rate of occupational accidents must be reduced every year. From 2013 to 2014 frequency dropped by 40%

Goal: All suppliers of DSV must beWencouraged to observe the SupplierbeCode of Conduct, and it must havebebeen communicated to at least 75 %tof all suppliers of the group by the endof 2014



We are determined to eliminate this behaviour which, unfortunately, is part of doing business in certain areas of the world