

Table of Additional Fees and Services (TOUD)*

DSV System, DSV System priority, DSV System home



Distribution of groupage shipments on the territory of Poland for Clients with concluded cooperation agreements.
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Additional services		
1	Collection and reimbursement of amounts due (eCOD) A service whereby the driver collects from the Consignee the payment for the goods in a cashless form. The maximum collected amount is PLN 10,000. The deadline for reimbursement to the Client's account is generally 3 working days.	PLN 10 +1.5% of the collected amount
2	Pick-up instruction (Plus pick-up) [applies to DSV System] A service whereby a consignment is accepted for transport from a location other than the standard place of dispatch and is delivered to the specified Consignee. The Client is obliged to deliver the address labels to the Consignor, and the Consignor to affix the address labels to the consignment.	50% of the basic price for consignment, minimum PLN 15
3	Fix-Day Delivery [applies to DSV System] Service consisting in the delivery of a consignment on a specific working day. The delivery date must be within one to three working days as per the Schedule of Deliveries.	PLN 45 per consignment
4	Agreed delivery day via phone [applies to DSV System] Service consisting in the delivery of a consignment on the working day specified by the consignee. The delivery date must be within one to three working days as per the Schedule of Deliveries. DSV shall contact the consignee to determine the delivery date.	PLN 55 per consignment
5	Agreed delivery day via portal [applies to DSV System] Distribution of DSV System consignments with delivery on the working day specified by the consignee. DSV shall provide a link, via SMS (text message), to a website in order to arrange a delivery date. The delivery date must be within one to three working days as per the Schedule of Deliveries. DSV shall contact the consignee to determine the delivery date.	PLN 50 per consignment Free service for DSV System home
6	Fix day pre 10 [applies to DSV System] A service whereby a consignment is delivered on a specified working day by 10 a.m. in the areas specified in the Schedule of Deliveries on the DSV website. The delivery date must be within one to three working days as per the Schedule of Deliveries.	PLN 90 per consignment
7	Fix day pre 12 [applies to DSV System] A service whereby a consignment is delivered on a specified working day by 12 a.m. in the areas specified in the Schedule of Deliveries on the DSV website. The delivery date must be within one to three working days as per the Schedule of Deliveries.	PLN 60 per consignment
8	Priority pre 10 [applies to DSV System priority] The service consists in delivery of a consignment by 10 a.m. in the areas listed in the Schedule of Deliveries published on DSV's website.	50% of the basic price for consignment, minimum PLN 29
9	Priority pre 12 [applies to DSV System priority] The service consists in delivery of a consignment by 12 a.m. in the areas listed in the Schedule of Deliveries published on DSV's website.	20% of the basic price, minimum PLN 15
10	Pallet Exchange Service - 1:1 [upon delivery] An additional service for EUR or EPAL pallets, which is provided once the Client has notified DSV of its wish to use the 1:1 pallet exchange service and DSV has granted the Client authorisations in its IT systems to use the service. EUR or EPAL pallets issued by the Consignees at the time of delivery of the consignment are returned to the Consignor. The fee for the service of returning pallets to the Consignor shall be charged for each pallet declared in the order by the Consignor as a EUR or EPAL pallet.	PLN 7.50 per pallet
11	ADR Dangerous Goods [applies to DSV System, DSV System priority] Carriage of consignments containing hazardous materials (ADR). The detailed terms and conditions for the transport of consignments containing Dangerous Goods (ADR) are governed by the Terms and Conditions for Logistics Services for Dangerous Goods in Domestic and International Transport at DSV Road sp. z o.o., published on the DSV website.	40% of the basic price for consignment, minimum PLN 20
12	Dangerous goods (ADR – limited quantity) [applies to DSV System, DSV System Priority] The carriage of consignments containing dangerous goods (ADR – LQ) applies to goods transported in accordance with the provisions of Section 3.4 of the ADR agreement. The detailed terms and conditions for the transport of consignments containing Dangerous Goods (ADR) are governed by the Terms and Conditions for Logistics Services for Dangerous Goods in Domestic and International Transport at DSV Road sp. z o.o., published on the DSV website.	Service with no additional charges
13	Transport of food (Food) Charge for the carriage of consignments containing food products. The transport of consignments containing food products is regulated by the "Terms and Conditions of Logistics Service of Food Commodities at DSV" published at the website: www.dsv.com/pl-pl/ .	30% of the basic price for the consignment
14	Transport at above-freezing temperatures Transport of consignments at above-freezing temperatures (above 5°C) guaranteed by DSV at the time the goods are released to the Consignee. DSV is not required to provide the Customer, the Consignee, or any other authorized person with any evidence (e.g., a thermal printout) confirming the temperature at which the goods were transported.	40% of the basic price for the consignment
15	Labelling of consignments on behalf of the customer The fee applies to consignments for which DSV prepares, prints and affixes address labels on behalf of the Customer.	PLN 15 per logistics unit
Cargo insurance		

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16	Insurance of goods during transport. Coverage may include property transported by various modes of transport. The Customer's goods may be covered by Cargo Insurance for an additional fee, provided that the Customer submits a request to DSV for such insurance in electronic form via the myDSV app and the goods are not excluded from coverage under the General Terms and Conditions of Cargo Insurance. The General Terms and Conditions of Cargo Insurance for Domestic and International Transport (DSV Cargo Insurance) are governed by the Institute Cargo Clauses A 1/1/2009 or other clauses specified by DSV and DSV Insurance A/S, available at: https://www.dsv.com/pl-pl/our-solutions/types-of-transport/additional-services/insurance/cargo-insurance . The General Terms and Conditions of Cargo Insurance include a list of goods excluded from coverage and those requiring individual arrangements and pricing.	from 0.1% of the value of the consignment, subject to a minimum of PLN 10 (unless the goods require individual arrangements and a quotation in accordance with the General Terms and Conditions of Cargo Insurance). **Insurance rates for the product groups shown in the table.
17	DSV Protect Service provided when the Customer requests that a consignment be covered by the DSV Protect service. Consignments ordered for transport by road under the terms specified in the Order (from a single point of origin to a single point of delivery, at the same time) shall be covered by DSV Protect up to an amount of EUR 6,500. A charge in accordance with the price list will be added to the transport invoice for each consignment covered by the DSV Protect service. Detailed information on the DSV Protect service can be found on the website www.dsv.com/pl-pl/	PLN 14 per each consignment
Return documents		
18	E-Rod Return of confirmed documents in electronic form Provision of electronic copies of certified return documents accompanying the consignment - flat fee per set of documents not exceeding 9 pages. The return documents will be uploaded by the Consignor to the online application for DSV's customers at the latest upon receipt of the consignment from the Consignor (documents available for 90 days in the application for Customers).	PLN 9 for a set of documents for one consignment
Pre-notice		
19	Pre-notice delivery -> e-mail Additional service consisting in sending an e-mail to the Consignee with information about the planned delivery of the consignment.	Service with no additional charges
20	Pre-notice delivery -> SMS Additional service consisting in sending a text message (SMS) to the Consignee with information about the planned delivery of the consignment.	PLN 0.8 per consignment for DSV System No additional charges for DSV System Priority and DSV System Home
21	Pre-notice of dispatch or delivery in an external IT system Pre-notice of dispatch or delivery in external IT systems, consignors' or consignees' online platforms	PLN 20 per consignment Service with no additional charges for DSV System priority
Unloading operations		
22	Carry-in The service consists in unloading the pallet with the consignment and carrying unit packages to the Consignee's premises. The maximum weight of a single package must not exceed 30 kg.	PLN 30 for each commenced 30 kg
Proof of delivery of the consignment		
23	Electronic proof of delivery with the consignee's signature Provision of an electronic copy of the proof of delivery with the consignee's signature. Available only in the application for DSV Customers - 90 days from the date of delivery of the consignment.	Service with no additional charges
24	Sending a copy of the shipping document (electronic proof of dispatch or delivery) to the Client Searching the archive and sending a certified electronic copy of the shipping document to the Client.	PLN 50 per consignment
Special deliveries		
25	Delivery to remote areas [applies to DSV System and DSV System priority] Delivery to the areas which are difficult to reach, in principle those not related to urban development, including mountain and seaside, the access to which is significantly limited or connected with additional requirements for the means of transport used to deliver the consignment The fee is applicable in the areas listed in the Schedule of Deliveries published on DSV's website.	30% of the basic price for the consignment
26	Deliveries in urban areas with difficult access [applies to DSV System, DSV System priority] Delivery in urban areas with impediments pertaining to entry fees, significant tonnage limitations, obtaining paid permits/passes or restricted hourly entry. The fee is applicable in the areas listed in the Schedule of Deliveries published on DSV's website.	15% of the basic price for the consignment
Control of consignment parameters		
27	Correction of consignment parameters The fee relates to the correction, made by DSV, of the data provided in the shipping documents concerning weight, dimensions, number of logistics units, method of packaging.	PLN 50 per consignment
28	Handling of items exceeding maximum parameters The fee applies to consignments exceeding the maximum permissible parameters specified for a given service.	PLN 80 per logistics unit
Additional fees		
29	Season fee Fee for handling consignments during peak periods. The fee is valid for a) 10 working days before and 4 working days after Easter*, b) from the 5th working day before May 1st and until the 3rd working day after May 3rd, c) from the 5th working day before and until the 3rd working day after Corpus Christi* and d) from September 1st to December 31st (e) the last 5 working days from March to August. * - applies to Catholic holidays.	7.5% of the basic price for the consignment
30	Environmental fee A fee to cover the costs of the green transition	PLN 3.5 per consignment

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31	Fee for SENT consignments The fee for transporting a consignment containing the goods included in the monitoring system according to the Act on the Monitoring System for Carriage of Goods by Road of 9 March 2017, Journal of Laws of 2017, Item 708, as amended. The fee does not cover activities related to the registration of the consignment in the system on behalf of the Consignor.	PLN 45 per consignment
32	Fee for the carriage of consignments containing type 1 long packages [applies to DSV System]. Applies to consignments over 2.4 m to max. 3.0 m in length.	15 % of the basic price, minimum PLN 30
33	Fee for the carriage of consignments containing type 2 long packages [applies to DSV System]. Applicable to consignments over 3.0 m to max. 6.0 m in length.	50 % of the basic price, minimum PLN 200
34	Re-collection or re-delivery A repeated attempt by DSV to pick up or deliver a consignment for reasons which are not the fault of DSV.	50% of the basic price for the consignment
35	Additional waiting time Additional - more than 30 minutes - waiting time during loading or unloading.	PLN 30 for every 30 minutes of waiting time started
Administrative fees		
36	Fee for correction or completion of data in the DSV operating system The fee applies to consignments for which electronic data has been completed without the use of applications integrated into the DSV system.	PLN 20 per consignment
37	Fee for entry of the order in the DSV operating system (manual booking) The fee applies to consignments for which data has been completed or corrected in DSV's IT systems, e.g., correction of the Consignee's address and contact details, data concerning additional services or fees.	PLN 40 per consignment
38	Fee for selecting the wrong Product The fee is charged when the product selected by the Client does not correspond to the required service specification (e.g., the DSV System product for deliveries to retail chains or deliveries to individual consignees).	50% of the basic price for the consignment
39	Carriage of a consignment with a declared value Service consisting in transport and delivery of a consignment with a declared value.	0.5% of the value of goods
40	Storage of consignment Storage by DSV of an uncollected consignment or a consignment that cannot be delivered to the Consignee - fee per each started day, counting from the second day.	PLN 40 for a palletized logistics unit and PLN 15 for a non-palletized logistics unit
41	Fee for non-payment of pallet commitments to DSV Fee for non-payment of pallet commitments to DSV resulting from the physical settlement of EUR or EPAL pallets shown in the Pallet Balance.	PLN 100 per pallet

*Also referred to as the Table of Additional Fees and Services. The definitions of fees and services contained in the Table of Additional Fees and Services are for information purposes only. Detailed definitions and regulations are available in the document "General Terms and Conditions for the Provision of Road Freight Forwarding Services by DSV", which can be found at www.dsv.com/pl-pl/

**	Full name of goods' type	% of consignment's value	minimum
	Standard goods	0,1%	43 PLN
	High-risk goods, e.g., medicines, mobile phones, aircraft	0,3%	320 PLN
	Fragile goods: furniture, marble, ceramics, works of art, antiques, etc.	0,55%	320 PLN
	Household goods, personal belongings	0,55%	645 PLN
	Motor vehicles, watercraft and recreational craft	0,55%	646 PLN
	Trade fairs and events	1,1%	170 PLN

insurance for all consignments with a goods value exceeding EUR 363,000 will be calculated on a case-by-case basis

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