

Document Title					Strona 1 z 2
Standard Terms and Conditions for Food Logistics and Transport Services at DSV Road Sp. z o.o.					
Document Type	Document Category	Document Number	Id	Effective Date	
Ogólne Wymagania	Ogólny	OW_O_F_001	001	2026-09-01	

STANDARD TERMS AND CONDITIONS FOR FOOD LOGISTICS AND TRANSPORT SERVICES AT DSV ROAD SP. Z O.O.

1. General rules for the provision of food logistics services by DSV Road Sp. z o.o.

At DSV sp. z o.o., all procedures relating to the logistics and transport of food are based on the principles set out in the Food Safety Management System, which was developed in accordance with the recommendations of the Codex Alimentarius and the provisions of Regulations (EC) No 178/2002, 852/2004, 1935/2004 and 882/2004 of the European Parliament and the Council, as well as on the provisions of the Act of 25 August 2006 on food and nutrition safety (Journal of Laws of 2006, No. 171, item 1225, as subsequently amended), together with the implementing and related provisions.

The Food Safety Management System at DSV Road sp. z o.o. has been developed and implemented in accordance with the requirements set out in the ISO 22000:2018 standard, 'Food safety management systems - Requirements for any organisation in the food chain'.

DSV Road sp. z o.o. accepts for carriage consignments containing food only if they are in sealed transport packaging that prevents direct contact with the food or with the individual consumer packaging, and do not require temperature-controlled conditions or special vehicles designed exclusively for the carriage of food.

In providing logistics and transport services for food, we have suitably trained drivers and staff, as well as vehicles that have been properly cleaned and prepared. Food consignments are subject to special supervision at DSV Road sp. z o.o., and their transport and storage are governed by the requirements set out in the procedures and instructions of the Food Transport Safety Management System and the procedures of the Integrated Management System.

During handling, we take particular care to ensure that no risk to the food or damage to the packaging occurs.

When carrying food that requires special vehicles, we arrange the terms on an individual basis for each freight.

2. Which food we do not carry

We do not transport perishable food, frozen food, bulk food, food without transport packaging, or food in tankers.

We do not carry liquids and soft drinks during frost or in unsecured glass packaging.

3. Standard conditions for the carriage of food in accordance with the Food Safety Management System.

DSV Road sp. z o.o. transports and guarantees the safe carriage only of foodstuffs that have been prepared by the consignor and are suitable for transport under the following conditions:

ambient temperature and humidity, preventing direct contact with the food (airtight transport packaging), and not requiring special vehicles designed and adapted exclusively for the transport of food.

DSV Road sp. z o.o. guarantees:

- compliance with basic cleanliness requirements for the vehicle's load compartment and transshipment areas, as well as personal hygiene standards for service personnel at all stages of transport,
- the transport of food consignments in a manner that prevents direct exposure to weather conditions (sun, rain, dust, etc.) throughout all transport and logistics operations,
- the maximum reduction of transit times for food consignments,
- no direct contact between food consignments and consignments containing dangerous goods or emitting strong odours,
- where foodstuffs and other types of goods are stored and/or transported at the same time, and/or where different foodstuffs are transported at the same time, ensuring that the goods are effectively separated and that foodstuffs are appropriately arranged and protected, in order to minimise the risk of their contamination or spoilage.

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4. Obligations and responsibilities of the consignor of foodstuffs.

The consignor of consignments containing foodstuffs should ensure that the foodstuffs handed over for carriage can be transported under the standard conditions guaranteed by DSV Road sp. z o.o.

The consignor should hand over the food in sealed individual and transport packaging that prevents direct contact with the food.

The consignor should include in the consignment order information as to whether the goods in question are subject to food transport requirements.

If the consignor hands over consignments requiring non-standard transport conditions without signing the relevant agreements, this relieves DSV Road sp. z o.o. of its responsibility to ensure the guaranteed food safety conditions.

5. Collection of consignments prepared for transport and labelling of food consignments

The driver, on the basis of the documents received from the consignor, is obliged to ensure that:

- the documentation provided to him/her is correct and sufficient,
- the consignment does not have any damage, cracks, leaks or other defects,
- and, in the event of a consignment containing food being identified, the transport packaging is leak-proof.

In the event of a breach of any of the above requirements, the driver must not, before consulting the relevant branch of DSV Road sp. z o.o., proceed with the carriage of the consignment until the irregularities have been rectified.

When loading consignments, the driver is obliged to follow the rules regarding the separation of dangerous goods or goods with a strong odour from food, other foodstuffs and animal feed.

6. Non-standard special conditions

DSV Road sp. z o.o. may undertake other transport or logistics services relating to the transport or storage of food under conditions not specified in the standard terms and conditions. However, the organisational terms of such a service must in each case be clearly set out in the Quotation or Agreement and confirmed by DSV Road.

7. Emergencies posing a threat to food safety

If, during transport, an irregularity is detected that may pose a threat to food safety, transport will continue following consultation with the consignor and upon receipt of their instructions.

In the event that food has become contaminated during transport, or if the identified irregularities cannot be rectified, and continued transport would jeopardise food safety - the carrier is obliged to immediately suspend further transport and proceed in accordance with the decisions taken by the relevant representatives of DSV Road sp. z o.o., acting in consultation with the consignor.

In the event that food contamination has occurred during logistics operations, DSV Road sp. z o.o. shall immediately contact the consignor. If this is not possible, DSV Road sp. z o.o. shall act in accordance with the information contained in the transport documentation provided, taking into account the greatest risk to which the food may be exposed.

8. Additional information

DSV Road sp. z o.o. reserves the right to refuse to carry out an order if the consignment note is not correctly completed or the transport documentation is incomplete, the consignment is not correctly packed, secured and labelled, or the packaging is leaking or incorrectly sealed.

The General Terms and Conditions of Service of DSV Road sp. z o.o. also apply to consignments containing food.

Complaints regarding the quality of service are dealt with in accordance with the generally applicable rules.