

Registration on myDSV platform



myDSV is a tool that allows you to submit land transport orders electronically.

It gives you access to:

- **shipment tracking,**
- **downloading ePODs,**
- **downloading invoices,**
- **submitting eClaims,**
- **managing your accounts, shipments and notifications,**
- **creating booking templates.**



Registration

To register, please click the link below:

www.dsv.com

Then click **Register:**

Existing customer

Log in to your account to see your current logistic or keep track of your orders

Login

New to DSV?

- ✓ Price, book, track - in one place
- ✓ Faster offers for verified users
- ✓ Full visibility & history
- ✓ Self service, 24/7
- ✓ Frequent shipment tariff quote

Register now

Get a quote

Road Freight

Air Freight

Sea Freight

Contract Logistics

From

To

Select Location

Select Location

Provide City or Postal code

Provide City or Postal code

Get instant price - no registration needed

Next

Track your shipment

Enter ID number

Track

Need help?

Chat our virtual assistant, and get the help you need right away.
How can I assist you today?

Ask our chatbot

Registration

You must complete the User and Company details and verify you email adress:

Registration

Your personal details

Title Ms. 	First name	Last name
E-Mail		
Phone number  +48 12 345 67 89		optional
Mobile phone number  +48 12 345 67 89		optional

Company

Company name		
Country 		
Postal code	City	State / Province optional
Street address		



Almost there!

Please open your inbox (**go****@gmail.com**) and enter the 6-digit verification code to sign in.

----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

[Clear](#)

[Try another way](#)

[Verify](#)

Registration

After clicking the **Register** button, the following window will appear...



Check your inbox

Thank you for registering. We have sent an email with a confirmation link to the address provided. To complete the process, please follow the instructions in the email.

To confirm your registration, please click on the link in the email we have sent you.

Check your spam folder if the email does not appear in your inbox within the next few minutes.

You can now close this browser window.

...and then you will receive confirmation of your registration at your email address:

Dear Sir or Madam,

Final step! Please click on the link below to confirm your email address and complete the creation of your SIMS

[Link](#)

Please note: This link is only valid for 7 days.

If you did not request to create a profile, please ignore this email.

Yours sincerely
Your SIMS Team

Registration

After clicking the link, you will receive information about creating an account.

In the next step, you will need to **complete the remaining company details** (providing your Tax Identification Number (NIP) will speed up the registration process).



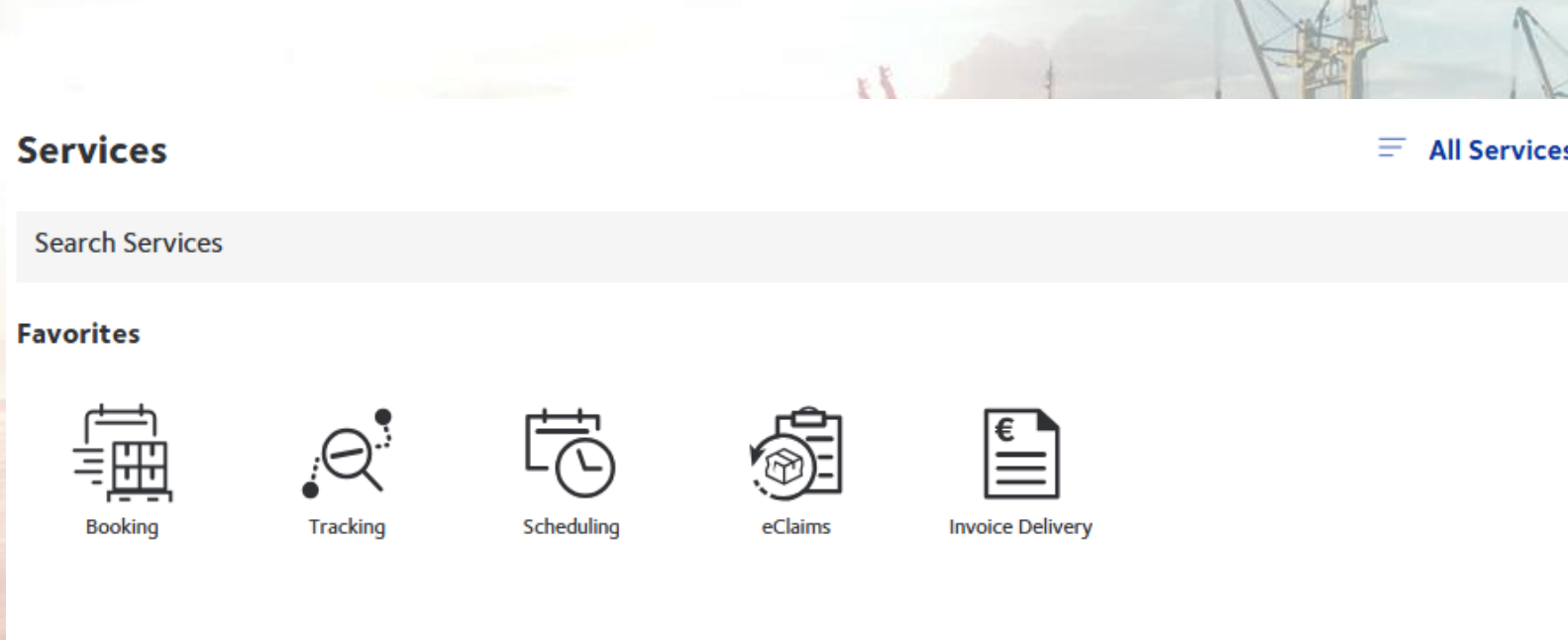
Thank you!

Thank you for confirming your email address. Your account is now being created. This may take a few minutes.

PLEASE WAIT...

Registration

Once you create an account, access to the platform is granted automatically. However, until your account is fully configured by a DSV employee, you won't be able to place an order (the Booking tile won't be visible). The waiting time for full configuration is approximately 2 business days.



We encourage you to use the instructions in the **HELP** module.

There you will find tips on the Booking service and other eServices, along with instructional videos.

The screenshot displays the myDSV Online Help website. At the top, a dark blue navigation bar features the DSV logo on the left and a menu with the following items: Getting Started, Book, Manage, Administer, and Country specific information. The 'Book' menu is expanded, revealing a list of options: Booking, Emission Calculator, Ocean Freight Solutions, Order Processing, Pricing, Scheduling, and Solas Verified Gross Mass. Each of these options has a right-pointing arrow. To the right of this list, a secondary menu is visible, containing the following links: Introduction to Booking, Create Contractual Road Bookings, Create Contractual Sea or Air Bookings, Create Spot Bookings, Create Parcel Bookings, Search and Maintain Bookings, Create and Use Templates, Create Price Requests and Turn Them Into Bookings, Using the Address Book, and Use ePrint. The main content area has a background image of a blue DSV truck driving on a road through a landscape with green fields and a body of water in the distance. Overlaid on this image is the text 'myDSV Online Help' in a large, white, sans-serif font. Below this text, a smaller line of text reads 'Find out all there is to know about myDSV'. At the bottom of the page, there is a white search bar with the placeholder text 'Search' and a magnifying glass icon on the right side.

DSV

Getting Started Book Manage Administer Country specific information

Booking »

Emission Calculator »

Ocean Freight Solutions »

Order Processing »

Pricing »

Scheduling »

Solas Verified Gross Mass »

Introduction to Booking

Create Contractual Road Bookings

Create Contractual Sea or Air Bookings

Create Spot Bookings

Create Parcel Bookings

Search and Maintain Bookings

Create and Use Templates

Create Price Requests and Turn Them Into Bookings

Using the Address Book

Use ePrint

myDSV
Online Help

Find out all there is to know about myDSV

Search



You will also find additional information and instructions in your welcome email. If you have any questions, please contact our office. We'd be happy to answer any questions!

We are at your disposal from Monday to Friday during business hours **7:00 -17:00**.

Phone: **+48 22 632 22 22**

Betty chat: **main page**

Domestic transport: **cok.pl@dsv.com**

International transport: **cok.int@dsv.com**